Truth in Lending Act (TILA):From formulation to evaluation

Stages in Implementing Mystery Shopping

Set objectives

Design (scope & coverage, sampling, survey instrument, shopper profiles)

Training of mystery shoppers and pilot-testing

Actual implementation

Analysis



Pre Post

March 2011

FGDs

What was the situation before?

What role did the 'disclosure research' play?

July 2011

BSP Circulars 730, 754, 755 Parallel regulations issued by SEC, IC, CDA

- Objectives
- Salient features
- Potential benefits

June 2012

August 2013

What information were collected?

What are the main findings?

What are the policy lessons?

ABSTRACT OF "TRUTH IN LENDING ACT" (Republic Act No. 3765)

Section 1. This Act shall be known as the "Truth in Lending Act."

Sec. 2. Declaration of Policy. It is hereby declared to be the policy of the State to protect its citizens from a lack of awareness of the true cost of credit to the user by assuring a full disclosure of such cost with a view of preventing the uninformed use of credit to the detriment of the national economy.

XXX XXX XXX

Sec. 3. As used in this Act, the term

XXX XXX XXX

(3) "Finance charge" includes interest, fees, service charges, discounts, and such other charges incident to the extension of credit as the Board may by regulation prescribe.

XXX XXX XXX

- Sec. 4. Any creditor shall furnish to each person to whom credit is extended, prior to the consummation of the transaction, a clear statement in writing stating forth, to the extent applicable and in accordance with rules and regulations prescribed by the Board, the following information:
 - the cash price or delivered price of the property or service to be acquired;
 - (2) the amounts, if any, to be credited as down payment and/or trade-in;
 - (3) the difference between the amounts set forth under clauses (1) and (2):
- (4) the charges, individually itemized, which are paid or to be paid by such person in connection with the transaction but which are not incident to the extension of credit;
 - (5) the total amount to be financed;
 - (6) the finance charge expressed in terms of pesos and centavos; and
- (7) the percentage that the finance charge bears to the total amount to be financed expressed as a simple annual rate on the outstanding unpaid balance of the obligation.

XXX XXX XXX

Sec. 5. (a) Any creditor who in connection with any credit transaction fails to disclose to any person any information in violation of this Act or any regulation issued there under shall be liable to such person in the amount of P100 or in an amount equal to twice the finance charge required by such creditor in connection with such transaction, whichever is greater, except that such liability shall not exceed P2,000 on any credit transaction.

XXX XXX XXX

(c) Any person who willfully violates any provision of this Act or any regulation issued thereunder shall be fined by not less than P1,000 nor more than P5,000 or imprisonment for not less than 6 months, nor more than one year or both.

XXX XXX XXX

- (e) Any final judgment hereafter rendered in any criminal proceeding under this Act to the effect that a defendant has wilfully violated this Act shall be prime facile evidence against such defendant in an action or proceeding brought by any other party against such defendant under this Act as to all matters respecting which said judgment would be an estoppel as between the parties thereto.
- Sec. 7. This Act shall become effective upon approval.

Approved, 22 June 1963.

TRUTH AND TRANSPARENCY IN LENDING

Enhanced Implementation of the Truth in Lending Act (Republic Act 3765)

The State protects its citizens from a lack of awareness of the true cost of credit to the customer by assuring a full disclosure of such cost and other terms and conditions with a view of preventing the uninformed use of credit.

As such, a disclosure statement is a required attachment to the loan contract. It shall include, at a minimum, the following information:

- 1) Total amount to be financed
- 2) Finance Charges and all other charges incident to the loan
- 3) Net proceeds of the loan
- 4) Schedule of Payments
- The percentage that the finance charge bears to the total amount to be financed expressed as an Effective Interest Rate (EIR)

IMPORTANT NOTICE

The borrower has a right to demand a copy of the disclosure statement

BEFORE

AFTER

FORMAT OF DISCLOSURE STATEMENT ON SMALL BUSINESS/RETAIL/CONSUMER CREDIT

(Business Name of Creditor)

DISCLOSURE STATEMENT ON LOAN/CREDIT TRANSACTION

(As Required under R.A. 3765, Truth in Lending Act)

N.A	ME OF BORROWER	:					_
AD	DRESS	:					_
1.	LOAN AMOUNT					AXXX 4	\Box
2.	OTHER BANK CHARGES/DED	OUCTIONS COL	LECTED			P XXX	Т
	a. Documentary/Science Sta	imps		P			_
	 b. Mandatory Credit Insurar 	nce					
	c. Others(Specify)						
		-					
3.	NET PROCEEDS OF LOAN (Ite	em 1 less Item:	s 2 and 3	1)		₽ XXX	\Box
4.	SCHEDULE OF PAYMENTS						
	 a. Single payment due on 	(date)	P	XXX			
	 Installment Payments 	(Please see attac	hed amor	ization schedu	ile)		
Б.	CONDITIONAL CHARGES THA imposition: a. Late Charge b. Prepayment (penalty/refi c. Others(Specify)	und)			Please speci	ify manner of	
CE	RTIFIED CORRECT:						
	(Signature of Credito	r/Authorized			Positi	ion	_
	Representative Over P	rinted Name)					
	I ACKNOWLEDGE RECEIPT	OF A COPY OF	THIS ST	ATEMENT P	RIOR TO THE	CONSUMMATIO	N
OF	THE CREDIT TRANSACTION.						
	(Signature of Borrower ov	er Printed Nan	ne)		Dat	e	_

AMORTIZATION SCHEDULE

(Sample Only)

Installment (A)	Loan (B)	Principal (C)	Interest (D)	Total (E)	O/S Balance (F)
(0)	XXX	(C)	(0)	(L)	XXX

1		XXX	XXX	XXX	XXX
2		XXX	XXX	XXX	XXX
3		XXX	XXX	XXX	XXX
4		xxx	XXX	XXX	XXX
5		XXX	XXX	XXX	XXX
6		XXX	XXX	XXX	XXX
7		XXX	XXX	XXX	XXX
8		XXX	XXX	XXX	XXX
9		XXX	XXX	XXX	XXX
10		XXX	XXX	XXX	XXX
11		XXX	XXX	XXX	XXX
12		xxx	XXX	XXX	XXX
	Total	XXX	XXX	XXX	

Straight line versus declining balance method

FLAT BALANCE INTEREST						
# of pay- ments	Amount of loan with borrower	Principal repaid	Amount of Principal Used to calculate i	i paid		
1	6,000	1,000	6,000	120		
2	5,000	1,000	6,000	120		
3	4,000	1,000	6,000	120		
4	3,000	1,000	6,000	120		
5	2,000	1,000	6,000	120		
6	1,000	1,000	6,000	120		
Total		6,000		720		

DECLINING BALANCE INTEREST						
# of pay- ments	Amount of loan with borrower	Principal repaid	Amount of Principal Used to calculate i	i paid		
1	6,000	1,000	6,000	120		
2	5,000	1,000	5,000	100		
3	4,000	1,000	4,000	80		
4	3,000	1,000	3,000	60		
5	2,000	1,000	2,000	40		
6	1,000	1,000	1,000	20		
Total		6,000		420		

TERM	TERM 4 monthly payments			4 mc	onthly paym	ayments		
Loan Amt	Loan Amt Php 5,000				Php 5,000	Php 5,000		
Interest Rate	2% /month			3	3.2% / month			
Month	Outstanding Balance	Interest Rate	Interest	Outstanding Balance	Interest Rate	Interest		
0	Php 5,000	2%	Php 100	Php 5,000	X 3.2% =	Php 160		
1	Php 3,750		Php 100	Php 3,750	X 3.2% =	Php 120		
2	Php 2,500		Php 100	Php 2,500	X 3.2% =	Php 80		
3	Php 1,250		Php 100	Php 1,250	X 3.2% =	Php 40		
4	0			0				
			Php 400			Php 400		